



Since 1982

WARRANTY POLICY FOR ALCAN SPRING INC.

All springs are guaranteed against defects in material and workmanship by the original equipment manufacturer Alcan Spring for a period of 90 Days. The warranty period starts from the date of billing, not the date of installation.

WARRANTY IS LIMITED TO REPLACEMENT Springs ONLY. NO REFUNDS. Warranty does not cover labor.

Failure resulting from incorrect installation will not be the liability of Alcan Spring.

If you have a problem with the spring call us with a full explanation; providing the invoice number and we will be happy to advise you on how to handle the warranty issue. You must contact us prior to repairing or replacing a damaged spring. We will not be responsible for costs to repair or replace damaged springs prior to contacting us.

No return on modified springs are accepted.

All returns are subject to a 20% re-handling fee. No COD returns will be accepted.

We do not pay any SHIPPING or FREIGHT charges.

DAMAGE CLAIMS: The carrier has the responsibility for the shipment from the time it leaves our plant until it's delivered to the customer. All claims for lost or damaged goods should be reported to the carrier.

PLEASE NOTE:

EXTREME 4X4'S AND ROCK CRAWLERS ALL CARRY A LIMITED WARRANTY.

IMPORTANT: Springs need to be broken in gradually. DO NOT take new springs off road immediately after installation. Springs should be gradually worked in over a period of several hundred miles. A good recommendation is 30-45 days of daily driving on several very light fire roads or 4x4 trails. We suggest starting on day 15 and gradually progressing to more extreme trails around day 45. The point is to keep the repetitive extreme flexing of the springs to a minimum at the beginning of the spring's life. Springs build up a considerable amount of heat when they're flexing. Continuous extreme flexing, like 4 wheeling, WILL DAMAGE THE SPRINGS CAUSING THEM TO SAG OR FAIL PREMATURELY. THIS IS VERY IMPORTANT INFORMATION FOR YOU TO REMEMBER WHEN STARTING OUT WITH A NEW SET OF CUSTOM SPRINGS.

May you enjoy these handmade custom springs as much as we enjoyed making them for you.

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